



Greystones  
Sailing Club

The Harbour, Greystones, Co. Wicklow

## Junior Course Cancellation and Refund Policy

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Greystones Sailing Club has cancellation, refund and rescheduling policies in place to **properly staff and plan for your trainee's course**. We ask that you give us enough notice (as listed below) to cancel or reschedule a course.

### COURSE CANCELLATION POLICY

0 - 2 weeks before course start date – No refund will be given

2 - 4 weeks before course start date – 50% refund will be given

4 - 6 week before course start date – 75% refund will be given

6+ weeks before course start date – 95% refund will be given

A 95% refund will be given for requests made 24 hours after booking. Refunds can take up to five business days to be processed after confirmation. Payments can only be returned to the account the booking was made from.

No refund will be given if a trainee cannot complete their course due to illness or injury. If possible, we will attempt to accommodate them on a later course if places are available during the scheduled season.

Where a recurring payment option is selected, refund is based on total course fee.

### COURSE RESCHEDULING POLICY

Rescheduling your trainee's course may be granted if it notice is provide more than **14 days** from the first day of your course, **where a place is available**. Please note that availability is limited and rescheduling is not always possible.

### CANCELLATIONS MADE BY THE CLUB

The club reserves the right, in any circumstance, to cancel a course or your booking. The cancellation of courses or level includes; if a course does not meet a minimum number of trainees to run a course. If we cancel you will be refunded. We may offer a replacement course, which you may choose to accept in place of a refund.

### WEATHER

Greystones Sailing Club endeavours to go sailing in a wide range of weather conditions. Unfortunately, we are not, for safety reasons able to sail in certain conditions. **We cannot offer refunds for sailing time lost due to unsuitable weather**, we endeavour to catch up during the course. This time will be filled up with sailing theory or games and activities.

### CODE OF CONDUCT

All trainees are required to follow the clubs code of conduct. **No refund** is given for trainees expulsion from the course due to behaviour breaking this code.

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